

# Order at Table / Refunds / Cancellation

You must be aged 18 years or over to purchase alcohol in the UK. You will be refused service if you are unable to produce appropriate photo identification if requested and no refund will be issued.

You must place your order and have a confirmation before last orders, or you will not receive your items but you will still be charged. By placing your order you are confirming that your order will be processed before the cut off time and that you forfeit the right to a refund if you do not follow this.

It is not possible to amend or cancel orders once they are placed. If you have any problem with your order or payment please contact a member of staff for assistance.

All products and offers are subject to availability. We may offer alternative products or a refund where appropriate at our discretion.

We maintain sole discretion to refuse service to any individual in the pursuit of safety or adhering to local licencing objectives. In the event service is refused offering a refund will be at our discretion.

While every effort is made to ensure that accurate pricing and descriptions are maintained, we reserve the right to cancel and refund any order that is based on inaccurate information.

Refunds may take between 3 and 10 working days depending on your bank.

These terms do not affect your legal rights as a consumer to cancel certain contracts under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.